

CLAIM AMENDMENTS

This listing of claims will replace all prior versions, and listings, of claims in the application:

Claim 1 (original): An enhanced interactive voice response system, comprising:
a call router to route an internet protocol telephony call; and
an interactive voice response server to receive the internet protocol telephony call from
the call router, wherein the interactive voice response server includes a terminal object.

Claim 2 (original): The system of claim 1, further comprising a gateway coupled to the call
router.

Claim 3 (original): The system of claim 2, further comprising a public switched telephone
network coupled to the gateway.

Claim 4 (original): The system of claim 2, wherein the gateway translates telephony calls based
on communication protocols of a public switched telephone network to telephony calls based on
internet protocols.

Claim 5 (original): The system of claim 1, further comprising a client computer, wherein the
client computer includes a terminal object so as to receive the internet telephony call routed from
the router.

Claim 6 (original): An enhanced interactive voice response system, comprising:
a data store;
a call router to route an internet protocol telephony call; and
an interactive voice response server to receive the internet protocol telephony call from
the call router, wherein the interactive voice response server includes a terminal object.

Claim 7 (original): The system of claim 6, wherein the call router stores call information in the data store.

Claim 8 (original): The system of claim 6, wherein the interactive voice response server stores call information in the data store.

Claim 9 (original): The system of claim 6, further comprising a client computer, wherein the client computer includes a terminal object so as to receive the internet telephony call routed from the router.

Claim 10 (original): The system of claim 9, wherein the client computer is adapted to retrieve call information from the data store.

Claims 11-75 (canceled)

Claim 76 (new): The system of claim 1, wherein the terminal object is a software object.

Claim 77 (new): The system of 6, wherein the terminal object is a software object.